Cancellation Policy

Original Line Experience

Article 1. Definitions

1.1. In this cancellation policy, the following terms are used with the following meanings, unless stated otherwise or the context indicates otherwise:

a. OLE: the user of these cancellation conditions: DT Productions trading under the name "Original Line Experience" (abbreviated OLE) located at Nieuwe Wetering 278, 3194 TB Hoogvliet Rotterdam, the Netherlands, registered with the Chamber of Commerce under number 24407584;
b. agreement: the agreement between the participant and OLE to participate in the trip;
c. trip: the trip organised by OLE including accommodation and dance workshops;
d. accommodation: the hotel booked by OLE for the participant within the framework of the agreement;
e. start date: the first day of the event as stated on the website, regardless of the travel package booked by the participant;
f. participant: the natural person who has entered into the agreement with OLE;
g. travel price: the total amount paid by the participant for the trip. The travel price is clearly stated on the website and depends on the travel package booked by the participant;
h. website: the website www.original-line-experience.com/ managed by OLE;
i. working day: a working day being: Monday, Tuesday, Wednesday, Thursday or Friday, with the exception of officially recognised public holidays in the Netherlands.

Article 2. General

2.1. This cancellation policy shall apply to all agreements between OLE and the participant.
2.2. The agreement does not include booking a flight for the participant. The participant is personally responsible for the care/booking of their trip to the accommodation. The cancellation policy of the airline applies to a booked flight.
2.3. Deviations from this cancellation policy are only applicable if these deviations have been explicitly accepted by OLE by email.
2.4. In the event that one or more provisions in this cancellation policy are at any time wholly or partially invalid or may be annulled, the other provisions of this cancellation policy shall remain fully applicable. The invalid or annulled provisions shall be replaced by OLE, whereby the purpose and purport of the original provision(s) shall be observed as far as possible.

Article 3. Conclusion of the agreement

3.1. The agreement is concluded when the participant has booked the trip through the website.
3.2. The trip can be booked through the website after the participant has checked that they agree with this cancellation policy.

Article 4 Substitution

4.1. The participant can be replaced by another person in good time before the start of the trip. The following conditions apply:

a. The other person meets all the conditions attached to the agreement;
b. The request is submitted at the latest 7 days before the start date, or well in advance so that the necessary actions and formalities can still be carried out;
c. The conditions of the accommodation do not preclude this substitution.

Article 5 Cancellation by the participant

5.1. The participant can cancel the agreement free of charge up to and including 30 April of the year in which the trip takes place.
5.2. If the participant cancels the agreement on or after 1 May of the year in which the trip takes place, the following cancellation costs will be charged to the participant:

a. In the event of cancellation on or after 1 May and more than 9 days before the start date: 20% of the travel price;
b. In the event of cancellation 9 days or less before the start date: 100% of the travel price.

5.3. If unavoidable and exceptional circumstances arise at the place of destination or in its immediate vicinity which have a significant impact on the execution of the trip or the transport of passengers to the destination, the participant has the right to cancel the agreement prior to the start of the trip without payment of cancellation fees.

a. The participant can cancel the agreement by email at ole@original-line-experience.com.

5.4. A cancellation submitted on a non-working day or on a working day after 5:00 p.m. (CET) shall be deemed to have been received by OLE the next working day.

5.5. After OLE has received the cancellation in good order, OLE shall send the participant confirmation of the cancellation by email.
5.6. The participant can get cover against the risk as described in this article by taking out cancellation insurance. The participant is responsible for taking out cancellation insurance.
5.7. Immediately and at the latest within 14 days after OLE has received the cancellation of the participant, OLE shall refund the total sum of the trip to the participant minus any cancellation fee. If Article 5.2 sub b. is applicable, the total sum of the trip will not be refunded.

Article 6. Minimum number of participants

6.1. The trip will only take place if 100 people or more have booked the trip, unless otherwise expressly stated on the website. Prior to the conclusion of the agreement, the participant is informed on the website of the minimum number of participants that must be reached in order for the trip to take place.

Article 7. Cancellation by OLE

7.1. OLE shall be entitled to cancel the agreement and to reimburse the participant the total sum of the trip without being liable to pay any compensation to the participant if:
   a. The trip will not be going ahead because the minimum number of participants for the trip was not reached;
   b. OLE cannot execute the agreement due to unavoidable and extraordinary circumstances, such as extreme weather conditions, natural disasters, outbreak of an epidemic, war, terrorism, riots or government measures, and OLE notifies the participant immediately and before the start of the trip by email that the agreement is terminated.

7.2. If the minimum number of participants for the trip has not been reached and the trip will therefore not be going ahead, OLE shall inform the participant of the cancellation of the agreement by email at least 1 month prior to the commencement date.
7.3. If OLE cancels the agreement, OLE shall immediately refund the participant the total sum of the trip and at the latest within 14 days after the cancellation or at the request of the participant the booking shall be deferred to the following year. Any rescheduling shall be confirmed to the participant by email.

Article 8. Contact

8.1. For questions about these cancellation conditions, please contact OLE through the following means:
   a. By email: ole@original-line-experience.com
   b. Telephone: +31643274658

8.2. OLE shall respond as soon as possible to a request received from the participant.

Article 9. Personal data

9.1. OLE processes personal data of participants in accordance with the General Data Protection Regulation (GDPR). For more information about the processing of personal data, the participant may consult the privacy policy of OLE, see https://2213b2e9-4cdc-437d-bb20-04cafa729ac8.filesusr.com/ugd/9235f4_06c509f11bba4f338b1697eea69133fe.pdf.

Article 10. Applicable law and competent court

10.1. Dutch law shall apply to these cancellation conditions and to each agreement between OLE and the participant.
10.2. All disputes in respect of agreements between the participant and OLE shall be adjudicated by the competent court in the Netherlands, unless a different court has jurisdiction based on mandatory law.